

## Recommendations

- Recommendation 1** **19**  
That the State Insurance Regulatory Authority annual reports include details on a transfer strategy, which should:
- a) assess claims management by insurers prior to transfer;
  - b) publish all results of mismanagement by insurers; and
  - c) publish the quantum recovered by insurers.
- Recommendation 2** **48**  
That the Lifetime Care and Support Authority continue to explore and report on the feasibility of providing participants with periodic sums for treatment and care needs, or for the purchase of low cost items, for the purpose of promoting greater self-management of care.
- Recommendation 3** **57**  
That the Lifetime Care and Support Authority work with regional hospitals and cross border hospitals to facilitate a better understanding of the Lifetime Care and Support scheme and its application to those patients who have been catastrophically injured in a motor vehicle accident.
- Recommendation 4** **57**  
That the NSW Government consider providing icare with legislative power to compel insurers to provide the information it needs to make decisions regarding scheme eligibility and treatment and care needs.
- Recommendation 5** **66**  
That the NSW Government put a legislative limitation on the number of times that a party can seek to dispute a decision by the Lifetime Care and Support Authority to not accept an injured person into the scheme.